

# Blocks of Time



Some homeowners have unique cleaning needs that may not require the full list of cleaning tasks associated with our standard cleaning packages. For smaller cleaning needs, consider purchasing Blocks of Time, based on what you want cleaned and the condition of your home. You can also set up recurring service for Blocks of Time.

The following chart shows approximate times associated with cleaning key rooms in the home.

Average Times are Minutes PER CLEANER for a 3,500 sq. ft. home in Average Condition.

	Average Time Spring Clean*	Average Time Initial Deluxe*	Average Time Recurring Deluxe*
Kitchen	60 – 75	45 – 60	35 – 45
Bathroom – Master	60 – 75	45 – 60	35 – 45
Bathroom – Spare	45 – 60	30 – 45	25 – 30
Bedroom – Master	20 – 40	15 – 30	13 – 15
Bedroom – Spare	20 – 30	15 – 20	10 – 15
Family Room	25 – 40	20 – 30	15 – 20
Making a Bed	5	5	5
Collecting All Trash	10	10	10

\* Refer to our Checklist for the differences in cleaning packages

**BLOCKS OF TIMES IS NOT A GUARANTEE** – Our standard cleaning packages, Spring, Deluxe, CORE, Move-In/Out use numerous factors based on your home including size, type of floors, pets, condition of kitchen cabinets, baseboards, and level of soap scum, just to name a few. As a result, we can guarantee to get your home completely cleaned on standard cleaning packages for the price in your estimate.

Blocks of Time does not take any of those factors into consideration and so there is no guarantee we will finish your Priority List. The cleaners will work at a professional pace, as always, but will not work faster than normal pace for safety and quality reasons. The cleaners will not perform any tasks that conflict with policies or present a safety risk.

## It's as simple as 1, 2, 3

1. Predict how much time you want or need based on the table above.
  - Add more time if needed based on the condition of your home.
  - The Team will walk the home and pre-inspect it with the homeowner but since this is a timed product this pre-inspection time is part of your purchased time. This usually takes 10 minutes and is required for initial cleaning.
  - Typically, the Team Leader will conduct a post cleaning inspection of the entire job to check all the work completed. This can take 15-20 minutes depending on the size of the home/job and is conducted by the Team Leader alone. If you prefer the Team Leader skip this check and simply clean until the time is up, please tell us during your set up service call. Our people check our work as we clean but having a supervisor inspect the job again is beneficial.
2. Call the office and set up service.
  - Tell us the “Priority List” of the areas you want cleaned. We will add this to your work order.
3. When the Cleaners arrive, the cleaners start at the top of your list and work down, completing as many tasks as possible in the time you purchased.

**There are no pro-rated refunds if the cleaners complete your Priority List before the time you purchased expires. In that event, ask your cleaners to clean additional rooms until time runs out.**

**Times are sold on “total hours” for 1 cleaner and not time in the home. Example: 3 total hours with 2 cleaners is 1.5 hours in the home. 3 total hours with 3 cleaners is 1 hour in the home. Time in the home is calculated: Total Hours purchased / Total Cleaners = Time in the home**